

For its site in Cressier (Fribourg), Bio-Rad is looking for a:

Technical Support Engineer (100%)

Bio-Rad is an innovative company and thanks to its laboratory diagnostic systems, world leader in the field of blood group serology.

Your tasks

- You provide technical support to our affiliates and distributors
- You resolve customer concerns and inquiries and escalate them to the appropriate services within the organization if necessary
- You design, organize and conduct internal and external technical instrument training
- You perform "Train the Trainer" courses for Field Service Engineers
- You verify technical information before it gets officially communicated.

Your profile

- You have a technical education with specialization in mechanics, electronics, automation and/or computer science
- You have very good oral and written English language skills. French and/or German is a plus. · You have good computer skills (Hardware & Software, Databases, MS-Office)
- Ideally, you have already acquired a certain amount of field experience with laboratory systems
- You have a team-oriented way of working and like to work in a challenging environment.
- You possess a high sense of responsibility and have a “problem-solving” attitude
- You are willing to travel internationally (20% maximum).

Our company is involved in the supply of high-quality products and services intended for diagnostic laboratories. Independence, innovation and commitment are the fundamental values that permeate our company culture, as well as a strong orientation towards our customers and a multicultural environment.

If you feel attracted to this unique opportunity and you would like to take on new challenges, we would like to get to know you. Please forward your complete application (application letter, CV, copies of work certificates and diplomas/degrees, etc.) to the address given in the advertisement.

Bio-Rad Laboratories

DiaMed GmbH
Human Resources
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www.bio-rad.com/careers